

Eugene Police Department Commendations

November 2018



The Eugene Police Department received 19 commendations from citizens in November, 2018. Below is a sample of those commendations.

- A citizen commended an officer for the professionalism that was displayed when the officer dealt with the citizen's two sons during a traffic stop. The citizen's sons were underage and had lied to the officer about what they were doing at the time. The officer contacted the citizen by phone to inform the citizen of the situation. The citizen commented, "I just felt like it was a good experience for the kids and I think that he just treated them well." The citizen further commented, "I appreciate the way he handled the situation."
- A call-taker was commended by a citizen for their assistance when the citizen made a call for service in an attempt to locate a 'missing' friend in the Eugene area. The citizen commented, "(Call-taker's name) was really nice and really helpful. She's great!"
- A citizen commended and shared their gratitude for an officer that provided assistance when the citizen's son had been in a skateboarding accident requiring a trip to the hospital. The officer relayed detailed information about the status of the citizen's son that was extremely helpful. The citizen commented that the officer was "very kind and also very frank". The citizen further stated, "I feel like he handled it very well."
- An officer was commended by a citizen for their professionalism when the citizen had been recently pulled over for a traffic violation. The citizen had been traveling in the wrong direction down a one-way street. The officer spotted the citizen's vehicle as the infraction was taking place and pulled the citizen over immediately. The citizen commented, "I was really impressed with how gracious, professional and courteous he was in the course of that interaction. What a good feeling I had going away from that!"
- A citizen commended an officer for their expertise and assistance in helping the citizen with a commitment hearing concerning their adult daughter. The citizen commented, "He's awesome and we appreciate his care, support and professionalism." In this particular circumstance, the officer went beyond the scope of their job and used personal time to help coordinate with the family and behavioral health team.

- Officers were commended by a citizen for their efforts when they had responded to a call for service for a reported prowler that had been knocking on the citizen's door and looking through the windows of their home. The citizen commented, "Thank you for all that you do seen and unseen. I am glad it turned out to be nothing, but your response was fast and reassuring. Thank you again!"
- A citizen commended officers that, while out on patrol, stopped to speak to the citizen's young children that had been riding their bikes within the neighborhood. The officers spoke to the children about bicycle safety and the importance of riding with a helmet. At the end, they gave the citizen's children a few badge stickers, which made their day. The citizen commented, "It was really meaningful that the cops took the time to do that. That's awesome community policing!"
- Officers were commended by a citizen for their compassion when they responded to assist with a 'cardiac arrest' call for service involving the citizen's mother-in-law. The citizen commented, "Just a note to thank you for your thoughtfulness and caring at a stressful time. Your handling of a situation foreign to us made her death less stressful for us than it otherwise would have been. Thanks again."
- An officer was commended by a citizen for their kindness when the citizen had witnessed the officer dealing with one of our less fortunate community members. The citizen commented, "I was a bit overcome by the act of kindness I witnessed. He walked past me with a nod and approached a young couple sitting on a bench...to my utter surprise, he inquired as to their wellbeing. From what I was able to glean, someone at a local coffee shop reported that one of them was notably despondent. I heard (Officer's name) ask if they needed anything? If the young man was feeling OK? If he was feeling suicidal? Could he help? He did so gently. Softly. With unfeigned empathy. Human being to human being. I was completely floored. (Officer's name) may have saved a life today."
- A citizen commended an officer for their compassion and insight related to a domestic violence situation the citizen was involved in. The citizen commented, "I appreciate her words, confidence, and encouragement so much. Her ability to assess both situations and read between the lines was invaluable, I appreciate so much her judgement and her professionalism. She did not treat those calls as just one more to complete and move on from, she treated me as a human in trouble, acknowledged my fears, did an impressive job of trying to help me through them, and did her best to enable me to see reason in an overwhelmingly horrible situation."

- The department was commended by a citizen for the increased patrol efforts downtown. The citizen commented, "Our desks look over the Park Blocks and we have witnessed a lot over the years - both positive and negative. However, one consistent trend is your officers' commitment to quality policing. We see how hard they are working and appreciate it. They are making downtown a safer place for everyone."